



Certificate

for

ALBCONTROL - Air Navigation Services of Albania

Mother Tereza Airport, PO Box 8172, Rinas Albania

Scope of application:

Service Management System for the internal support and maintenance of the Technical Division to Operational Division

Site:

Tirana Airport - ACC/Tower Building and Administration Building

The validity of the CIS Certificate will be maintained via annual surveillance audits and three yearly renewal audits.

This CIS Certificate confirms the application and further development of an effective

INFORMATION TECHNOLOGY - SERVICE MANAGEMENT SYSTEM

complying with the requirements of standard

ISO 20000-1:2011

Registration No.: SMS-00042/0

Date of initial issue: 15.11.2012

Valid until: 15.11.2018

Vienna, 21.12.2015

CIS – Certification & Information Security Services GmbH

Signature removed for security reasons

Erich Scheiber
General Manager

