Certificate

for

**Albcontrol Sha
Air Navigation Services of Albania**

Rinas Tirana International Airport
PO Box 8172
1001 Tirana, Albania

Scope of application:
The IT Service Management System for internal support and maintenance of air navigation services from Technical Division to Operational division.

The validity of the CIS certificate will be maintained by annual surveillance audits and one recertification audit after three years.

This CIS certificate confirms the application and further development of an effective

**INFORMATION TECHNOLOGY -
SERVICE MANAGEMENT SYSTEM**
complying with the requirements of standard
ISO 20000-1:2018

Registration No.: SMS-00042/0
Date of initial issue: 15.11.2012
Valid until: 15.11.2024
Vienna, 31.05.2022

CIS – Certification & Information Security Services GmbH

Klaus Veselko
General Manager

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ISO/IEC 20000
CERTIFIED ORGANIZATION

Akkreditierung Austria
ISO/IEC 17021-1
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